

Celebrating 50 Years

Tri-County Humane Society's

2024

Annual Report



MISSION STATEMENT

We believe in the human-animal bond and exist to support the animals and people of Central Minnesota by practicing and promoting quality animal care, offering compassionate customer service, and providing humane education.

Incorporated Dec. 11, 1974

Board of Directors

President Ryan Coye

1st Vice PresidentBlair Schrader

2nd Vice President

Jody Terhaar

Secretary

Kelly Werner

Treasurer

Lacey Solheid

Members at Large

Emily Bezdicek

Pat Dosch

Cheryl Ley

Bill Nelson

Dawson Quick

Kris Stewart

Meghan Woods Lehrer

Karen Zimmer

Tri-County Humane Society

735 8th St. NE St. Cloud, MN 56304 P. 320.252.0896 F. 320.252.1325 pets@tricountyhumanesociety.org www.tricountyhumanesociety.org

TCHS Shelter Hours:

12-6 p.m. Monday through Friday 12-5 p.m. Saturday and Sunday Closed on holidays

MBAH Kennel License MN140200

Message from The Executive Director

Dear Fellow Friend of Animals,

The year 2024 marked a major milestone for Tri–County Humane Society as we celebrated our 50th year in service to companion animals and people in Central Minnesota. The pages of this annual report reflect some of the highlights of the year. More importantly, though, we recognize that the accomplishments in 2024 would not



have been possible without the long-standing history and reputation that TCHS has built over the last five decades.

Beginning in 1974, TCHS has served the community out of three different shelters on the northeast side of St. Cloud, and as we've expanded our physical space, our programs and services for the animals and our community have also grown. Beginning in 2011, we've made sure all dogs, cats, and rabbits are spayed or neutered prior to adoption; over 3,000 surgeries were performed in our Surgery Suite in 2024 alone (see Page 5). We're also doing more medical treatments and procedures than ever before, such as dentals, heartworm treatment, and amputations. In an effort to reunite lost pets with their people, we've been microchipping every dog and cat adopted from us for decades, and we've started hosting microchip clinics for the public as well (see Page 10). But perhaps our most notable accomplishment began a decade ago: Since 2015, our adoption rate has been in the 90th percentile.

We've come a long way from our humble beginnings in that first shelter, a converted gas station on Lincoln Avenue. But there's one thing that hasn't changed: Our commitment to compassionately serve pets and people in Central Minnesota.

To all who support our work for animals – THANK YOU. We could not do this work without you.

For the animals and the people who love them,

Marit Ortega

Executive Director, edetricountyhumanesociety.org

Message from The Board President

As I step down from my role as president, I want to express my heartfelt appreciation for the dedicated Tri–County Humane Society team. Over the years, the organization has worked tirelessly to provide a safe haven for animals.

I'm also especially proud of Executive Director Marit Ortega for carrying on our legacy of compassionate leadership during her first full year as director. This was evident during the Crosby cat rescue, when more than 90 cats received urgent help, reflecting TCHS' unwavering commitment to

urgent help, reflecting TCHS' unwavering commitment to animal welfare. I'm grateful to the staff, volunteers, donors, and community partners for making my tenure so meaningful. Thank you for your dedication to the animals and TCHS. I look forward to supporting our mission in my ongoing role on the board.

Ryan Coye

Celebrate.

Tri-County Humane Society marked its
50th year of serving the pets and people of
Central Minnesota.



2024 WAS A YEAR TO

Come together.

TCHS did its largest single-day intake, with 94 cats from a Crosby home brought to us by the Minnesota Federated Humane Societies.

For many of the 94 cats, the only option was humane euthanasia, but we did adopt out 54 of them and returned 2 to their owners.

Our community and beyond rallied around TCHS, raising \$70,000 for the Crosby cats. **See Page 8**.

Right: The former Estelle 68 , a Crosby cat, on her adoption day.



2024 WAS A YEAR TO

Reach out.

TCHS organized 6 microchip clinics for the public, hosted the Minnesota Animal Welfare Conference, put on classes for kids, and partnered with other rescues. **See Page 10.**



Jeam Members

Executive Director

Marit Ortega Vicki Davis (retired Feb. 3, 2024) ed@tricountyhumanesociety.org

HR/Operations Manager

Laura Lund hretricountyhumanesociety.org

Director of Veterinary Services

Rose Hegerle, ĆVT animalcare@tricountyhumanesociety.org

Customer Service Manager

Kari Boehmer csm@tricountyhumanesociety.org

Volunteer Coordinator

Olivia Schomer volunteeretricountyhumanesociety.org

Manager of Fund Development

Emily Prodinsky give@tricountyhumanesociety.org

Marketing/Communications Manager

Kate Kompas marketing@tricountyhumanesociety.org

Office Manager

Lisa Pederson office@tricountyhumanesociety.org

Animal Care Supervisors

Kallie Braun Christina Hegstad, CVT Sable Jenkins, CVT Bryn Liffrig

Animal Care Technicians

Jasmine Golla, CVT Jennifer Hass Hannah Smith, CVT

Customer Service Leads

Tori Brownie Breanna Westby

Animal Caretakers/Customer Service

Adam Lewis Cassidy Morris Joy Schoenberg

Part-Time Shelter Staff

Valleri Abear McKenzie Allen Marie Andrescik Kayla Carry Alicia Chan Jacqueline Cross Cali Emon Olivia Gielen Rachael Gooding Katelyn Jabas Conner Jacobs Ashley Johnson Caitlin Kertz Tina Lamberts Brandon Packa Hanna Schmidt Anna Steman

Animal Statistics

Number of animals taken in: 5,160 Number of animals placed*: 4,489

*Placement includes adoptions, reclaims, transfers, and Return to Field cats



Top reasons for rehoming are too many animals and unplanned litters.

Intakes by Geography

St. Cloud and surrounding areas*:

2,350

Elsewhere in MN:

2,810

*Includes St. Cloud, St. Joseph, Sartell, Waite Park, Sauk Rapids, and Rice.

A Quick Turnaround!

The average length of stay for any animal at TCHS last year was only about 8 days.



Stray Reclaim Efforts

TCHS is committed to reuniting lost animals with their humans. Last year, our reclaim rate for stray dogs was 45%, while our cat reclaim rate was 7%. The national reclaim rate for stray dogs is 16%, while the cat reclaim rate is only 3%, according to data from Shelter Animals Count.



Animal Intakes

Owner surrenders: 2,913

Strays/other*: 1,522

Transfers: 595

Return to Field cats: 130

> *Other includes animals brought to TCHS for safekeeping and bite quarantines



Animal Placement

Dogs placed: **877**

Cats placed: 1,596

Kittens placed: 1,349

Puppies placed: 368

Others placed: **299**

TCHS is an open-admission shelter with no time limits on our animals. Animals are humanely euthanized only if there is a medical or behavioral issue that warrants the procedure.

Save animals.

Our animal care and medical teams went above and beyond in 2024, from performing thousands of surgeries to treating the most vulnerable animals.

Surgery Numbers

Total surgeries: 3,082

In-house surgeries: 3,016

In-house spays: 1,414

In-house neuters: 1,497

Other surgical procedures performed in-house last year include hernia repairs (36), dental procedures (16), eye removals (12), and limb or tail amputations (9).



TCHS team members mark vet Dr. Deanna Quade's (center) 1,000th surgery in June 2024.

Team TCHS Spotlight

Vorik is an absolute sweetheart who came to TCHS in November 2024. Our intake staff noticed that Vorik was not putting weight on his front right leg, which was covered in scabs and wounds. TCHS' vet Dr. Deanna Quade examined Vorik and determined his leg needed radiographs.

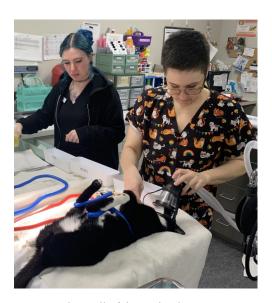
What Dr. Quade concluded: Vorik likely suffered a gunshot wound that caused significant, irreparable damage to his bone in that leg. She recommended amputation, and by the end of that day, the doctor and TCHS surgery technicians successfully completed Vorik's lengthy surgery.

While we don't know the circumstances behind the beginning of Vorik's story, we are happy to report he adjusted well to life with three legs — and got adopted in December 2024!





The Crosby cat intake (see Page 8) required 67 surgeries, including spays, neuters, eye removals, and dental extractions.



Hannah S. (left) and Christina H., certified veterinary technicians, work in the Surgery Suite.

Be a team.

TCHS foster homes: 132

TCHS placed 964 animals in foster homes last year, a 13% increase from 2023.

That was **773** cats/kittens, 143 dogs/puppies, 20 guinea pigs, 18 rabbits, 4 tortoises, 3 hedgehogs, 1 chicken, 1 gecko, and 1 bearded dragon.

Volunteers started TCHS 50 years ago. Today, our volunteers and fosters are still the backbone of our shelter.

Top Foster Homes By Animal Numbers

- 1. Marie Gertken, 35 animals.
- 2. Jody and Karl Terhaar, and Nancy Sturtevant, tied at 22 animals.
 - 3. Cynthia Ryg, 20 animals.
- 4. Kirstin Edralin, Becky and Dan Rossow, and Catherine Verrilli, tied at 19 animals.
 - 5. Lori and Jeremy Carr, 15 animals.

Team TCHS Spotlight

Kratos came to TCHS in late February 2024 as a stray. Even at first glance, it was clear Kratos needed help! He was severely malnourished, dehydrated, and nervous with new people and environments.

Kratos was started on a very strict portioned diet to avoid complications of chronic malnutrition, and he received supportive medical care daily. After his five-day state mandated stray hold was up, a TCHS staff member decided to foster him until he was ready for adoption. He spent 4.5 weeks in their home.

It would be an understatement to say his foster absolutely fell in love with Kratos! He spent those weeks playing with the resident dogs, enjoying every meal thoroughly, and learning to trust again.

Once his neuter surgery was completed, he was available for adoption, and he got adopted within two weeks!



Total volunteer hours: 15,764 Number of volunteers: 550

The above numbers do not include community service workers, volunteerism for church or school credit, or one-time group volunteer projects.

Volunteers of the Year



Diane Dold Above and Beyond Volunteer



Miranda Gilbert Adult Volunteer of the Year



Jaelyn Olson Junior Volunteer of the Year



Megan Gonrowski Dedication Award



Justin Dedication Award





(Left): Volunteer Betty Thell with a friend. (Top): Mentor Volunteer Dog Walker Tracey Worzala.



More Volunteer Impact

Hours spent dog walking: 2,949 Hours spent assisting surgery: 1,103

Office work: 460

Apply at our website to join our volunteer and/or foster teams!





From left: Volunteers Kateri Fischer, Kathy Ludwig, and Mentor Volunteer Pam Gacke.

Numbers of hours volunteers spent in the shelter:

7,955



Volunteers Amy Boser (left) and Barb Revier at the 50th Anniversary Gala.

Number of hours volunteers spent cleaning/organizing: 877

2024 WAS A YEAR TO DO SOMETHING

Unprecedented.

In a milestone year – our 50th in business – Tri–County Humane Society took on one of its biggest cases in our history: a 94-cat intake from a Crosby residence. The effort was a true community undertaking, as TCHS staff and volunteers worked together and donations poured in from across the nation.



The historic intake happened April 11, 2024. The Minnesota Federated Humane Societies had reached out to TCHS for help with the case; a large number of cats were living in a home and needed immediate intervention. We initially were told it could be 50 cats. We knew it would be a big undertaking, one that would test TCHS' capabilities and resources. But we also knew these

animals desperately needed help. As Minnesota Federated Humane Societies and Crosby police began removing cats, they discovered there were twice as many as they originally thought.

TCHS' medical and animal care staff worked diligently into the night to process the 94 Crosby cats that arrived. It was clear some of them would be candidates for adoption almost immediately after their five-day stray hold was up, while others would have a long road ahead of them. For many, though, humane euthanasia was the only option.



Kraemer was the first Crosby cat to get adopted!

Amazingly, we discovered during the intake that one of the 94 cats was microchipped, and when we contacted the owner, they told us their cat had been missing for seven

years! They drove to TCHS from Crosby and were reunited the same night. We had another happy story soon after: We reunited a cat named Cougar who went

Yesterday's

missing from his Sartell home in October 2023 with his family. A KARE 11 news crew was at our shelter when Cougar rejoined his family six months to the day after he'd gone missing.

As more and more statewide media picked up the story, more people reached out to TCHS to help. We received many financial donations – when all was said and done, about \$70,000! – as well as cat and kitten food and other supplies.

Scan the QR code to watch KARE 11's Crosby cats story!

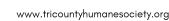
109



We remain grateful that we were able to help, and that so many community members rallied around us. We're also thankful so many people opened their homes to a Crosby cat — the first was adopted April 17; the last, in August. We hope they're all thriving.



2 returned to their owners
54 were adopted into loving homes
4 died on their own despite our best efforts
34 were humanely euthanized due to serious health issues



Level up.

On average, 14 animals arrive at Tri-County Humane Society every day. The shelter's intake room is

important for many reasons – key among them is that it's the animal's first stop on its TCHS journey. Staff assess, vaccinate,



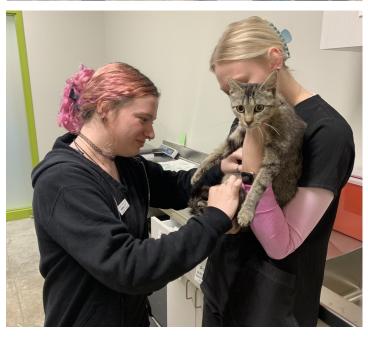
deworm, examine, and start to build a relationship with that animal in the intake room.

TCHS had long wanted to upgrade our intake room to deliver more efficient care. Thanks to donors, we were able to complete our renovation in the summer of 2024. The work included adding a sink, countertop, cabinets, and an office work station so staff can update animal records in real time.

We'd like to give special thanks to Keystone Design Build for its work, and to the following donors who pitched in to make it happen: Anonymous Friends of Animals, Jason Bernick, Julie Aronson Dehnel, and Marian Durrwachter. The animals and the staff are better off for this improvement!







Team TCHS Spotlight

Pucci was a kitten who arrived at TCHS with three cuterebra embedded in her neck. (Cuterebra is the larva stage of the botfly, and they migrate into animals' skin to develop, leaving open and infected wounds.) Our medical team extracted the cuterebra with skill and precision; the procedure has to be done carefully or it can have complications such as an anaphylactic reaction. Pucci recovered nicely, and she was adopted!





2024 WAS A YEAR FOR

Community outreach.

TCHS made an impact in animal and humane education, in lost animal reunification, and assisting other rescues.



TCHS put on classes geared toward kids that demonstrated so-called "creepycrawly" animals are nothing to be afraid of and can make great companions!



Tri-County Humane Society organized 6 low-cost microchip clinics for the public, including one at an offsite location:
St. Elizabeth Ann Seaton School (top).
We administered 386 microchips through these clinics!





The Minnesota Animal Welfare Conference is an educational and networking opportunity for animal welfare professionals. TCHS again organized and hosted this event June 11 at the Best Western Kelly Inn in St. Cloud. Our speakers were Erica Schumacher, DVM, Outreach Veterinarian, Shelter Medicine Program, University of Wisconsin-Madison School of Veterinary Medicine; Lauren Fries, Shelter Behavior Services Supervisor, Animal Humane Society; Dr. Graham Brayshaw, Director of Veterinary Medicine, Animal Humane Society; Monte "Awan" Fronk, Mille Lacs Band of Ojibwe, Tribal Emergency Management; and TCHS' own Rose Hegerle, CVT, Director of Veterinary Services.



TCHS frequently worked with
Minnesota rescue partners,
particularly Leech Lake Legacy with
319 transfers.

2024 WAS A YEAR FOR

Special events.





For our Companion Walk, we went with a throwback theme: Woofstock! (Top): Our volunteers lead the walk Sept. 7 at Wilson Park. (Left): Executive Director Marit Ortega cuts the ceremonial ribbon to signal the walk's start.



Santa Paws featured a colorful holiday backdrop for our portrait fundraiser.

Fundraising Events

50th Anniversary Gala: \$81,103

Give to the Max: \$44,004

Companion Walk: \$40,028 Santa Paws: \$9,200

Winter Online Silent

Auction: \$4,625

Tats for Tails: \$3,911

Tip a Pint for Pets: \$2,750

Flower Fundraiser: \$2,165

TCHS Virtual Birthday

Party: \$2,012

These amounts reflect net revenue.



To mark our milestone year, the 50th Anniversary Gala took the place of Wine, Kibbles & Bids. The celebration took place May 2 at Harvester Square in St. Cloud.





Support.

TCHS depends on our generous community of givers to help us do our work. Without them, the thousands of TCHS success stories every year would not be possible. Thank you to our top monetary donors of 2024.

Aaron Selix

Advanced Care Pet Hospital

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Wendy and Steve Shaler

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Thank you to everyone who gives to TCHS, whether it's monetary or in-kind, including those who wish to remain anonymous.

^{*} Bequests **Grants

Kennel Sponsors



Annual gifts from our kennel sponsors help us provide compassionate care, enrichment, and comfortable living spaces for TCHS animals. TCHS places a personalized plaque next to each sponsor's kennel.

Cat Kennels

AIS Planning

Bill & Judy Atkinson (4)

For Mary Flock – in memory of all my loving pets In memory of Rainey In memory of Smokey I & II In memory of Sassy

Barb Corson

In memory of Tuna and Carly Corson

Bauck Family

Becker, Foley, &
Mille Lacs Vet Clinics

The DeGraaf Family

In memory of Morris, Joyce & Starbuck

Evan & Carol Jones

Mary Petersen

In memory of Jan Petersen

Jim & Joanne Schultz

JJS Property Management

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In memory of Dr. Luther Dehnel

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The Norton Family (4)

In memory of Buddy
In memory of Miss Kitty
In memory of Bob
In memory of Clementine

The Schoenbergs

In honor of Auggie, Scooter, Max, and Axle

Olivia Schomer

In memory of Sam the cat

St. Cloud Hospital Intensive Care Unit Staff

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In honor of cats Lola & Keesha In memory of Wendy & Kirbee

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In memory of Carol Harbeck

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In memory of Dugal

JJS Property Management

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Lynn J. Cairns & John D. Olsen

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Mary & Kent Hinkemeyer

In memory of Genni, Annie, & Mandy, beloved pets

Midwest Compliance, Inc. Sauk Rapids, MN

1

NC's Doghouse, Inc.

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In memory of Dove

Perian Stavrum

In honor of Keeleigh, Tucker, & Arnie

St. Cloud Golden Gloves Boxing

In memory of Butchie

St. Cloud Hospital Intensive Care Unit Staff

"Not just caring for people"

The Strommen Family

Sue Wahl Storbeck

In honor of Lee Storbeck, lover of people and puppies

Suzanne Ross

In memory of Doris E. Ross

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Constant Companions are supporters who donate monthly to TCHS, creating a reliable source of revenue for the animals.

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Roberta & Robin Holtz

Robin Ewing

Ronald & Linda Klinkner

Ross & Romelle Anfinson

Sandra Geyer

Sara Goodrum

Sarah Marie Solinger

Seibert Family

Sheri Douvier

Stacey Ward

Stephanie Holden

Stephanie Shaler

Sue Becker

Susan Anastasio

Susan Fennell-Barber

Susan Held

Susan Zenzen

Suzanne Ross

Tauna Quimby

Taylor Halverson

Taylor McNitt

Teresa & Dan Stettler

Tiffany & Russell Pierskalla

Tim & Patty Simpson

Tom & Linda Hynes

Tom & Sarah Appel

Twylla Wozniak

Ute Stockinger

Warren Determan

Wendy & Steve Shaler

TCHS Financials

Revenue

Programs

Donations/Fundraising

Bequests

Grants

TOTAL

MN Animal Welfare Conference

\$2,070,884

\$1,003,888

\$941,368

\$101,691

\$11,000

\$12,937

Expenses

Fundraising

Programs/Operations

MN Animal Welfare Conference

\$1,890,474

Education/Training

\$11,552

\$6,061

\$24,897

TOTAL

\$1,932,984























