MISSION STATEMENT
We believe in the human-animal bond and exist to support Central Minnesota by practicing and promoting quality adoption services and education programs.
Incorporated Dec. 11, 1974

Board of Directors

President
Cheryl Ley

1st Vice President
Jason Hallonquist

2nd Vice President
Emily Bezdicek

Secretary
Kourtney Piepenburg

Treasurer
Matt Larson

Members At Large
Ron Brandenberg
Bill Nelson
Heather Robbins
Kelly Sayre
Blair Schrader
Merilee Stang
Tim Stewart
Jody Terhaar
Sharon Welke

Executive Director
Vicki Davis

Message From the Executive Director

Tri-County Humane Society (TCHS) has come a long way since our humble beginnings in 1974. Our 93% placement rate in 2019 reflects hard work and dedication by staff and volunteers, as well as significant financial contributions from supporters. The animals for which euthanasia was deemed necessary were not decisions that were taken lightly. Euthanasia is a last resort, only considered when all quality of life is gone and it’s the only humane option left, or when a pet poses a legitimate danger to society. With the new city impound contracts added in 2019, we encountered more dangerous dogs and therefore it affected our placement rate. However, you’ll soon see that it didn’t interfere with our placement numbers, which soared higher than ever before. Tri-County Humane Society is truly a place you can be proud of.

We are the reflection of your care and concern for animals.

At TCHS we serve a much needed and important role in our community helping companion animals find caring people. We love helping make happiness happen – and we’re really, really good at it! Happy endings have been happening here for many years and it won’t be long before they’re being made in our NEW SHELTER! You heard me right and it bears repeating – our NEW SHELTER!

The time has come and it’s really happening! The building is being built!

I wonder how many of my annual report messages have made mention of our need and dream of a new shelter? Without counting, I can assure you it’s been many. With that said, I can honestly say we didn’t jump into this willy-nilly. I think there were times we did our homework twice – just to be sure things hadn’t changed too much since the last time. But it’s all going to pay off. Behind where I sit today is the shell and beginning of a wondrous new chapter for TCHS.

A brand new building on our current land, incorporating the newest ideas and best practices in animal sheltering, will allow our staff and volunteers to do an even better job. This will be a place of greater comfort and help for the animals. It will be a place where we can expand our humane education programs for children. And it will be a new source of pride for the entire community.

This annual report highlights all of the great work from 2019 that Tri-County Humane Society was able to accomplish.

You’ll see amazing statistics and outstanding programs showing how we’ve embraced new models of effectiveness and efficiency in the service of both people and pets.

It has truly been another stellar year for TCHS, all made possible by the generosity of people like you who care about animals!

Thank you— on behalf of the animals,

Vicki Davis, CAWA

P.S. Stay tuned as we move out the back door and into the front door of our new humane home. With your help, we can continue to shape a true humane “society.”
2019 Highlights

**Management Team**
- **Executive Director**
  Vicki Davis
- **HR / Operations Manager**
  Jon Rand
- **Animal Care Manager**
  Laura Lund
- **Customer Service Manager**
  Anna Stratton
- **Manager of Fund Development**
  Tauna Quimby
- **Volunteer Coordinator**
  Kate Kompas

**Shelter Staff**
- **Animal Care Technicians**
  Bonnie Alexander
  Rose Hegerle, CVT
- **Customer Service Lead**
  Adam Lewis
- **Foster Care Coordinator**
  Kallie Braun

**Marketing**
- Annessa Rosch

**Office Manager**
- Lisa Pederson

**Part-Time Staff**
- Ashley Adamsky
- Jana Beard
- Mark Bodine
- Breuna Campbell
- Kayla Carry
- Arianna Cully
- Kalynn Gray
- Brenna Habel
- Breanna Johnson
- Taylor Johnson
- Kaylee Kivel
- Bryn Liffrig
- Levi Lindeman
- Kari Makowsk
- Ashley Millard
- Sara Morales
- Stephanie Otto
- Emma Petersen
- Alexis Schindele
- Amy Schneider
- Joy Schoenberg
- Emily Schwintek
- Hannah Smith
- Corynn Soriano
- Dovie Tholl
- Cha Vue
- Cassandra Watters
- Brandy Yantes
- Alan Zimmerman

**Employees**

**Placed 3,668 pets**
(Placement Rate: 93%)

**Received 2,700 Cats**

**Received 979 Dogs**

**Received 276 Other Animals**

**Performed 2,354 Surgeries**

**Placed 1,161 Pets in Foster Homes**

**Volunteers worked 17,900 Hours**

**Finished 2019 with 22,867 Facebook Followers**
Animal Statistics

Pets Received

- Cat (1,389): 35.1%
- Kitten (1,311): 33.1%
- Dog (805): 20.4%
- Puppy (174): 4.4%
- Other (276): 7%

Total: 3,955

Pets Placed

- Cat (1,352): 37%
- Kitten (1,152): 31.4%
- Dog (777): 21.1%
- Other (240): 6.5%
- Puppy (147): 4%

Total: 3,668

Surrenders, Strays, Transfers, Total

- 2018: Surrenders (2,330), Strays (736), Transfers (221), Total (3,288)
- 2019: Surrenders (2,376), Strays (1,254), Transfers (213), Total (3,955)
Veterinary Services

The wellness of the animals is always at the forefront of our minds. We have a dedicated team of animal health care specialists and we are so grateful for the services they provided in 2019.

Special thanks to the veterinarians who have provided us with free and/or low-cost veterinary services:

- Advanced Care Pet Hospital
- Boysen Animal Hospital
- Granite City Pet Hospital
- MN SNAP– Blue Sky Veterinary Services
- Pine Cone Pet Hospital
- MN Veterinary Associates Of Rice
- Mission Animal Hospital

**TCHS Veterinarians**
- Dr. Anne Lottie
- Dr. Gina Kobluk

**Volunteer Veterinarians**
- Dr. Ashley Barott
- Dr. Traci Diggs
- Dr. Carol Evans
- Dr. Karen Gjevre
- Dr. Charlie Johnson
- Dr. Cal Kobluck
- Dr. Erica Dolven-Kolle
- Dr. Amanda Poepeke
- Dr. Deanne Quade
- Dr. Thomas Rohman
- Dr. Allie Stevens

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**Surgeries**

<table>
<thead>
<tr>
<th>Surgery</th>
<th>2019</th>
<th>2018</th>
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<tbody>
<tr>
<td>Cat Spay</td>
<td>880</td>
<td>880</td>
</tr>
<tr>
<td>Cat Neuter</td>
<td>928</td>
<td>746</td>
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<tr>
<td>Dog Spay</td>
<td>186</td>
<td>150</td>
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<tr>
<td>Dog Neuter</td>
<td>177</td>
<td>201</td>
</tr>
<tr>
<td>Rabbit Spay</td>
<td>14</td>
<td>16</td>
</tr>
<tr>
<td>Rabbit Neuter</td>
<td>16</td>
<td>17</td>
</tr>
<tr>
<td>Cryptorchid Neuter</td>
<td>13</td>
<td>10</td>
</tr>
<tr>
<td>Dental</td>
<td>60</td>
<td>78</td>
</tr>
<tr>
<td>Dewclaw Removal</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Cherry Eye Removal</td>
<td>0</td>
<td>1</td>
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<tr>
<td>Eye Removal</td>
<td>12</td>
<td>7</td>
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<tr>
<td>Entropion Eyelid Repair</td>
<td>11</td>
<td>1</td>
</tr>
<tr>
<td>Fracture Repair</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Hernia Repair</td>
<td>17</td>
<td>24</td>
</tr>
<tr>
<td>Femoral Head Ostectomy</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Leg Amputation</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>Polyp Removal</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Quill Removal</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Suture Repair</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Toe Amputation</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Tumor Removal</td>
<td>6</td>
<td>11</td>
</tr>
<tr>
<td>Wound Repair</td>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>Tail Amputation</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Bladder Stone Removal</td>
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<tr>
<td>Ulnar Ostectomy</td>
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<td>Foreign Body Removal</td>
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<tr>
<td>Articular Implant</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Exploratory</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

**Total**                    | 2,353| 2,180|

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On-Site Surgeries: 2,270
Off-Site Surgeries: 87
Our Caring Team

Foster Care Program

When an animal is too young, sick, injured, pregnant or just needs someone to teach them basic manners, foster parents help fill the gap between the time the animal is brought to the shelter and the time they are able to be adopted. In 2019, 1,161 animals went through our foster care program.

Top 5 Foster Homes

Crystal Markfort & Family
- 49 Animals
- 2,118 Hours
- Fostered 337 days

Marcia Chouinard
- 41 Animals
- 1,641 Hours
- Fostered 261 days

Cynthia Ryg
- 32 Animals
- 1,442 Hours
- Fostered 238 days

Emily Tronnes
- 24 Animals
- 1,322 Hours
- Fostered 216 days

Nancy Sturtevant
- 24 Animals
- 998 Hours
- Fostered 246 days

Foster Care Report

1,161 Animals In Foster Care

858 Cats / Kittens
206 Dogs / Puppies
71 Rabbits
20 Guinea Pigs
3 Parrots
1 Ferret
1 Iguana
1 Mouse

Foster Care Reasons

355 Too Small / Young
315 Nursing
223 Foster To Adopt
103 Socialization
89 Medical
49 Pregnant
39 Upper Respiratory Infections
33 Adoption Ambassadors
5 Lack Of Space
3 Behavior
2 Rehabilitation
1 Long Term
Volunteers

Volunteers are a crucial part of Tri-County Humane Society’s team. We could not do what we do without them, and 2019 was another outstanding year in large part because of the volunteers’ hard work. In fact, they logged 17,973 hours of service!

We could not keep our critters happy and healthy and our shelter neat and clean without our volunteers – if you are one, thank you!

Volunteer Statistics

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volunteers</td>
<td>760</td>
</tr>
<tr>
<td>Total Hours</td>
<td>17,973</td>
</tr>
<tr>
<td>Offsite adoption visits</td>
<td>49</td>
</tr>
<tr>
<td>Birthday Parties</td>
<td>28</td>
</tr>
<tr>
<td>Community Events (Up from 54 in 2018)</td>
<td>67</td>
</tr>
<tr>
<td>Pet Therapy Visits (To area senior centers—Good Shepherd, Sterling Park, Carefree Living, and more.)</td>
<td>49</td>
</tr>
<tr>
<td>Tours (Including Scout Groups)</td>
<td>22</td>
</tr>
</tbody>
</table>

Schools visited included: Athlos Academy, Madison Kidstop, Richmond Kidstop, and North Junior High School

Volunteer Project Partners

- Apollo High School
- Benton County Corrections
- Boy Scout Troops
- College of St. Benedict
- Crossroads Center
- Girl Scout Troops
- Local Media
- Opportunity Matters
- Petco
- PetSmart
- Red Carpet Events Center
- Retired and Senior Volunteer Program
- Sartell High School Students
- Sauk Rapids-Rice schools’ Bridges Program
- Senior Care Centers
- Sherburne County Corrections
- St. Cloud Public Library
- St. Cloud Rox
- Stearns County Corrections
- Target
- The Janel Morgan REMAX Team
- WACOSA
- Walmart

Tracey Worzala
Adult Volunteer of the Year

Tracey has in the past been honored as an Above and Beyond Volunteer of the Year, but she does so much for TCHS we couldn’t pass up the chance to recognize her again! Tracey volunteers twice a week, as a dog walker and general shelter care volunteer. She is great with animals, customers, cleanup, and everything in between. She also mentors other volunteers. Tracey volunteers at nearly every TCHS special event, and is known for always picking up supplies that TCHS needs (without being asked). The animals, staff, all of us, are lucky to have Tracey on our team!

Kaylan is an outstanding junior volunteer. She may have a quiet demeanor, but she is always hard at work, whether it be taking care of TCHS cats, helping a customer, or making sure dishes and laundry are in good shape. Kaylan’s attention to detail and work ethic always draws the attention of TCHS staff. She will always take on special requests and brings a positive attitude with her every time she is at the shelter. At 17, Kaylan has been volunteer at TCHS since 2017. She’s even helped at TCHS special events. We know Kaylan has a bright future ahead of her, and we’re glad to have been a part of her resume!

Joey Lucius — Above and Beyond Volunteer of the Year

Before Joey was even officially trained in as a TCHS volunteer, he was working hard for us – he came out and helped unload at our Wine, Kibbles and Bids fundraiser in 2018 without even being recruited! We knew then Joey was a special volunteer, one who would do anything and everything to support Tri-County Humane Society. He comes in to help at TCHS Kitty Korner during his breaks from work; he spends hours in the dish room to makes sure everything is tidy; his fellow volunteers rave about how helpful he is. He personally put almost every item back from the Companion Walk back in its right place in storage. You name it – kitten visits, extra shifts, helping moving shelter supplies – Joey is the first to volunteer. He even stepped up to be Santa Claus at one of our fundraisers at Petco. Thanks, Joey, for going above and beyond!
Juneau Heals from Heartworm
In December 2018 we received a transfer from Tennessee named Juneau who was diagnosed with heartworm.
After treatment she was sent to foster care. Heartworm treatment was completed in April 2019. Juneau was adopted shortly thereafter.
She was the first heartworm positive dog treated in-house.

Stray Services Added
In February we added stray services for the City of St. Cloud (and brought back Waite Park and St. Joseph) – which has meant more animals entering our already crowded shelter each month. We adjusted our intake calendar and our foster care volunteers came in with all hands on deck.

Kitty Korner
In June donors Jim and Brenda Feneis answered the call to help animals in need by providing the space for an offsite adoption center on the corner of Division Street and Washington Memorial Drive in St. Cloud. Kitty Korner introduced more people to Tri-County Humane Society and provided a quieter space for some of the cats who get nervous with the hubbub of activity at the shelter.

Bod Kicks Anemia
In February Bod came in as a stray. He had petechiae— a tiny purple or red spot caused by bleeding into the skin. He also had an increased respiratory and heart rate and a test confirmed anemia. We started supportive therapy. In March his appetite and attitude improved and was full of energy. He was adopted in April-anemia free!
Twizzler’s Jaw Heals
In August Twizzler was brought in as a stray with injuries to her face/head. She was diagnosed with facial fractures. Twizzler’s jaw was wired and she was fed through a tube with a syringe. Total recovery was six weeks. She was then adopted and loving her new home and family.

New Building Begins
In November, we celebrated our future as we broke ground on our new building. Project partners, donors, and other friends of animals joined us on the chilly November 7 afternoon as Roger the dog used his front paws to get things started, followed by people with golden shovels.

In Review

Zeus Gets a New Family
In June Zeus came in as a stray with extremely bad skin irritation/infection and was emaciated. A skin scrape was done and he was diagnosed with Demodex. Treatment started and he was given antibiotics for a total of 21 days along with monthly oral treatment for Demodex. He spent time with potential adopters for foster to adopt until the treatment was complete. In October, Zeus was adopted!

TCHS Celebrates 45 Years
In December we celebrated 45 years since Tri-County Humane Society was incorporated. Mayors from St. Cloud, Sartell, Sauk Rapids, and Waite Park issued a proclamation declaring December 11 as Tri-County Humane Society Day.
Advancement & Networking

Local Level

The Minnesota Animal Welfare Conference is an annual educational and networking opportunity for the state’s animal welfare community. The 18th Annual Minnesota Animal Welfare Conference brought approximately 175 animal welfare professionals, veterinarians and veterinary technicians to St. Cloud. Tri-County Humane Society volunteers to organize this conference because we believe that providing affordable opportunities for continued education and networking among animal welfare professionals is key to making Minnesota a more humane community.

State Level

Tri-County Humane Society is a founding member of the Minnesota Partnership in Animal Welfare (MnPAW). MnPAW is a collective voice dedicated to the humane treatment of animals in Minnesota through legislation, training, programs and support services. MnPAW envisions a future where our leadership, advocacy, and training builds a strong collaborative network of animal welfare organizations within Minnesota; promotes humane practices and laws for all animals; and decreases the number of unwanted, lost and neglected companion animals. To achieve this, initiatives focus on spay/neuter, adoption partnerships, education and advocacy. This collaboration continues to expand, be successful, and save the lives of many animals - the one goal all members of MnPAW share foremost.

National Level

The Association for Animal Welfare Advancement (AAWA) is a professional association dedicated to bringing out the best in animal welfare leaders. Animal welfare leaders network with peers, establish mentor relationships, share best practices, form successful collaborations, and advance the field.

Tri-County Humane Society Executive Director Vicki Davis serves on the Best Practices AAWA committee and offers representation of the smaller shelters across the nation, most of which do not have the resources to be “state of the art,” but want to offer “state of the art” care and services for animals. Tri-County Humane Society strives to stay on top of the latest research in animal welfare (and in some cases, we’re the ones breaking new ground)! We owe this growth and leadership to our collaboration with national organizations.
## Operating Funds

<table>
<thead>
<tr>
<th>Shelter Revenue</th>
<th>2019</th>
<th>2018</th>
<th>2019 %</th>
<th>2018 %</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Contributions</td>
<td>$1,431,751</td>
<td>$502,130</td>
<td>60.5%</td>
<td>39.9%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$181,562</td>
<td>$221,798</td>
<td>7.7%</td>
<td>17.6%</td>
</tr>
<tr>
<td>Grants &amp; Bequests</td>
<td>$103,571</td>
<td>$11,686</td>
<td>4.4%</td>
<td>0.9%</td>
</tr>
<tr>
<td>Education</td>
<td>$20,635</td>
<td>$15,994</td>
<td>0.9%</td>
<td>1.3%</td>
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<tr>
<td>Shelter Income</td>
<td>$627,444</td>
<td>$507,898</td>
<td>26.5%</td>
<td>40.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$2,364,962</strong></td>
<td><strong>$1,259,506</strong></td>
<td><strong>100%</strong></td>
<td><strong>100%</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Shelter Expenses</th>
<th>2019</th>
<th>2018</th>
<th>2019 %</th>
<th>2018 %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$139,935</td>
<td>$145,868</td>
<td>13%</td>
<td>14.5%</td>
</tr>
<tr>
<td>Management &amp; Development</td>
<td>$277,129</td>
<td>$256,009</td>
<td>25.7%</td>
<td>25.4%</td>
</tr>
<tr>
<td>Marketing &amp; Fundraising</td>
<td>$75,443</td>
<td>$70,121</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>Shelter Expense</td>
<td>$585,171</td>
<td>$535,492</td>
<td>54.3%</td>
<td>53.2%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$1,077,678</strong></td>
<td><strong>$1,007,489</strong></td>
<td><strong>100%</strong></td>
<td><strong>100%</strong></td>
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### Capital Campaign Fund

<table>
<thead>
<tr>
<th>Capital Campaign Fund</th>
<th>2019</th>
<th>2018</th>
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</thead>
<tbody>
<tr>
<td>Capital Campaign</td>
<td>$518,815</td>
<td>$123,020</td>
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$1,000,000 donation from Shelter Revenue has been board-designated to the capital campaign.

## Fundraisers*

<table>
<thead>
<tr>
<th>Event</th>
<th>2019</th>
<th>2018</th>
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</thead>
<tbody>
<tr>
<td>Companion Walk</td>
<td>$50,000</td>
<td>$60,000</td>
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<tr>
<td>Wine Kibbles &amp; Bids</td>
<td>$80,000</td>
<td>$106,835</td>
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<tr>
<td>Santa Paws</td>
<td>$8,500</td>
<td>$8,460</td>
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<tr>
<td>Flower Fundraiser</td>
<td>$2,266</td>
<td>$2,456</td>
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<tr>
<td>Off-Site Coin Banks</td>
<td>$12,684</td>
<td>$13,934</td>
</tr>
<tr>
<td>Bloody Mary &amp; Chili</td>
<td>$4,358</td>
<td>$2,923</td>
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<tr>
<td>Gift Wrap at Crossroads Center</td>
<td>$6,500</td>
<td>$6,913</td>
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<tr>
<td></td>
<td>$22,114</td>
<td>$23,815</td>
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* Some donations from fundraisers were designated for TCHS capital campaign.
MISSION STATEMENT
We believe in the human-animal bond and exist to support Central Minnesota by practicing and promoting quality adoption services and education programs.
Incorporated Dec. 11, 1974

Contact Information
P. 320.252.0896
pets@tricountyhumanesociety.org
www.tricountyhumanesociety.org