

2021 Annual Report



#### **MISSION STATEMENT**

"We believe in the human-animal bond and exist to support the animals and people of Central Minnesota by practicing and promoting quality animal care, offering compassionate customer service, and providing humane education." Incorporated Dec. 11, 1974

### Board of Directors

President **Kourtney Piepenburg 1st Vice President** Jason Hallonguist **2nd Vice President** Jody Terhaar Secretary Kelly Werner Treasurer Sharon Welke **Members At Large** Ron Brandenberg Ryan Coye Monique Halet Matt Larson **Bill Nelson Heather Robbins** Kelly Sayre **Blair Schrader** Lacev Solheid **Merilee Stang** Kris Stewart **Emily Swanson** 

Executive Director Vicki Davis <u>Contact Information</u> 320.252.0896 www.tricountyhumanesociety.org

MN Kennel License: MN140200 Email happy adoption updates to pets@tricountyhumanesociety.org

### Message from The Executive Director

Dear Fellow Friend of Animals,

Because of your friendship, our 2021 chapter was a happy one for so many animals and the people who love them. With your support, and others in our community who share our passion for animals, we changed the lives of 4,499 animals in 2021. (Worth pointing out, in 2020, that number was 3,731.)

You know, there might be some truth to the saying "If you build it, they will come!" I feel fairly confident that the additional 768 animals we placed last year have a much better future because we had the room and resources available for them. Last year, those thousands of animals found kindness, love, and individualized care from the moment they walked through TCHS's doors.

TCHS has always been willing to lend a helping hand – to lead the way for animal welfare in our community and beyond – thanks to our dedicated staff, volunteers, and supporters. I can assure you everything you read about and feel good about in this annual report is because of you, and other friends of animals like you.

There was a time when a walk through the cat room and kennels made me feel a blend of sad and anxious. Today wagging tails, purrs, smiling faces, and positivity fill our rooms and halls. We celebrated a record number of adoptions in 2021, and more records trickle down from there. Record number of animals transferred to us, record number of surgeries performed by our medical team, record number of social media engagements – you see where I'm going here. Your commitment to the relationships we share with our pets ensures TCHS can dedicate each day to supporting these incredible connections.

While we're usually all about looking forward, let's take a short stroll down 2021 lane. Give us a few minutes to share the highlights of yet another challenging but very rewarding year at TCHS. You've helped us bring hope and love to animals in our community and beyond. With you by our side, we were

able to offer 4,499 animals a new chapter and great start on the right foot, paw, appendage, fin or scale. See details of a few choice recaps in the following pages. Thank you for partnering with us to inspire compassion and create a more humane society.

Vicki Davis, CAWA



## A notable year ...

It was our 1st full year in our new shelter!



With twice the square footage, we could help even more animals ...







Which led to a record number of animals finding homes!

We're so proud of what we've accomplished—with your help! Turn the pages to learn more about our 2021.

Employees

Management Team Executive Director Vicki Davis

HR /Operations Manager Jon Rand

Animal Care Manager Laura Lund

Customer Service Manager Anna Stratton

Manager of Fund Development Tauna Quimby/Crystal Specht/ Stacie Kuefler

> Volunteer Coordinator Kate Kompas

Shelter Staff Animal Care Technician Rose Hegerle, CVT Kallie Braun Surgery Technician Kayla Hodgden/Abrah Olson Foster Care Coordinator Kallie Braun/Brenna Habel

Customer Service Leads Jana Beard/Adam Lewis

Office Manager Lisa Pederson Special Events Coordinator Angela Mundis/Bryn Liffrig/ Emily Prodinsky Full-Time Shelter Staff Bryn Liffrig, Cassidy Morris

#### Part-Time Shelter Staff

Maggie Buchmann Kaitlin Corcoran Kayla Carry Jacqueline Cross Amber Deuel Ella Edelbrock Michael Fry Kalynn Gray McKenzie Gofta Connor Jacobs Ashley Johnson Breanna Johnson

Kaylee Kivel Kierah Kraemer Sara Morales Stephanie Otto Becky Partch Joy Schoenberg Emily Schwintek Hannah Smith Taylor Scott Tamara Vorachit Cha Vue Ava Zeppelin Alan Zimmerman

## **Animal Statistics**

4,499

Number of animals placed (it's a record!) *In 2020, it was 3,731.* 

**95%** 

Our placement rate, up 1 percentage point.





Number of dogs placed. In 2020, it was 653.



**236** Number of puppies placed. *In 2020, it was 121.* 





1,673

Number of cats placed.

In 2020, it was 1,485.

**281** Number of "others" placed.

In 2020, it was 270.

### Our Customer Service Leadership



From left: Customer Service Co-Lead Jana Beard; Customer Service Manager Anna Stratton; Customer Service Co-Lead Adam Lewis.



### Animal intakes in 2021

Owner surrenders: 2,475 (*Up 2.5%*)

Strays/safekeeping/ quarantined: 1,495 (Up 24%)

Transfers in: 743



(Another record for us—up 150%)

## **Animal Care**

With a record number of animals to care for, everyone at #TeamTCHS had a very busy year. (Total surgeries alone were up 30 percent!) We have expanded our animal care team, and we're looking forward to even more great milestones!

A Record-Breaking Year for Surgeries

3,099 Total surgeries

3,083 <sup>On-site</sup> surgeries

2,916 Spays and neuters

### Our Animal Medical Care Team



From left: Animal Care Manger Laura Lund; Animal Care Technician Christina Hegstad, CVT; Foster Care Coordinator Brenna Habel; Animal Care Technician Kallie Braun; Surgical Technician Abrah Olson, CVT; Animal Care Technician Rose Hegerle, CVT; Animal Care Technician Sara Morales.

Non-spay and neuter surgeries: Dentals (66), eye removals (6), entropion eyelid repair (2), fracture repair (4), hernia repair (27), femoral head ostectomy (5), leg amputation (11), polyp removals (5), suture repair (9), toe amputation (2), foreign body removal (2), wound repair (23), tail amputation (13), bladder stone removal (1), splenectomy (1), mass removal (2), declaw salvage (1), skin tag removal (2), aural hematoma (1).

### Our Surgery Team Members and Veterinary Partners



Abrah Olson, CVT Surgery Technician



*Our surgery team sterilized 2,373 cats/kittens, 482 dogs/puppies, 41 rabbits, and 1 rat. The team also did 19 cryptorchid neuters.* 

Dr. Anne Lottie TCHS Veterinarian



Dr. Gina Kobluk TCHS Veterinarian



Dr. Deanna Quade TCHS Veterinarian

#### Volunteer Veterinarians

Dr. Danika Dickerson Dr. Traci Diggs Dr. Caylie Hake Dr. Jennifer Holm Dr. Cal Kobluk Dr. Thomas Rohman Dr. Jennifer Terhark

Partner clinics: Animal Haven, Little Falls; Boysen Animal Hospital, Waite Park.

### **Foster Care**

**117,405** Hours logged by fosters in 2021! (Based on 1 hour per animal per day)

1,236 Number of animals who went to foster care, up 21% from 2020.

Foster care reasons: Adoption Ambassadors (27), foster to adopt (164), medical (116), nursing (325), pregnant (39), socialization (185), too small (114), too young (266).

#### Foster Care Coordinator



Brenna Habel



Top Foster Homes for 2021

- 1. Cynthia Ryg, 26 animals. 2. Trinette Sohlstrom, 25 animals.
- 3. Paula and Brent Jacobs, 22 animals. 4. Crystal Markfort, 21 animals.
- 5. Alana Curtis, 20 animals. THANK YOU TO ALL FOSTERS!

47

14

3

Rat

### Volunteers

Volunteer Contributions, By the Numbers

16,029 Num volu

#### Number of total volunteer hours

In 2020, TCHS volunteers logged 10,870 hours; last year was a significant rebound and in the ballpark of our pre-COVID volunteer numbers.

2,553

Number of hours of dog walking

More dogs meant we had a bigger need for walkers—and the pups got their exercise!

1,232

Number of volunteer surgery hours

In 2021, hundreds gave

their time and talents

to help shelter animals!

Most Volunteer Hours

Longtime Mentor Volunteer Pam Gacke put in more than 545 hours of service in 2021!

8,407

Hours volunteers worked in the shelter

Volunteer Honors for 2021



Catherine Verrilli Top Adult Volunteer

Catherine, a volunteer since 2020, has put in hundreds of hours as a surgery assistant and foster parent!



Shaylee Peacock Top Jr. Volunteer

Shaylee, with us since 2017, does a little bit of everything, including dog walking and dirty cleanup jobs!



Kevin Woeste Above and Beyond Award

Kevin, with us since 2020, walks all the dogs, takes them on field trips, and provides foster care!

### Volunteer Coordinator



Kate Kompas, shortly before she promoted TCHS on The GOAT radio show.

Other volunteer hours highlights:

313: Photographing our animals
504: Time in Re-Tail Revisited
500: Office help
469: Cleaning



The following volunteers spend a LOT of time in our dishes room:

Carole Braun, Marti Bunde, Barb DuHamel, Pam Gacke, Olivia and Abigail Gielen, Cathy Jo Kiloran, Barb Kolbinger, Lois Larson, Becky Rossow, and Sarah Solinger.

## Happy Tales

Tri-County Humane Society is proud to go **above and beyond** for the animals in our care. Here are just a few cases we're proud to share with you.

King Kane

#### Adopted in December 2021

This sweet dog arrived as a stray after being found tied up outside. He was underweight, nervous, and had some lameness. After much TLC and vet care, King Kane found a very loving family.





Adopted in August 2021 This dog underwent a surgical repair with an external fixator (hardware attached to bone fragments to allow for proper healing).

Ronald



#### Adopted in February 2021

This kitty arrived at TCHS after he was seized from a home. He was thin and covered in urine, leading us to believe it had been awhile since he received any care. TCHS' medical staff was unable to handle him for a few days because he was so afraid (and it turned out, he was in pain, too). With patience and stress management measures, staff was able to have Ronald examined by a vet who discovered Ronald had a fractured pelvis. Ronald then spent some time in foster care to heal, and eventually returned to the shelter where he was adopted.

Ash

Adopted in July 2021

Staff noticed this senior kitty, who had been adopted previously from TCHS, had lost significant weight and was suffering from painful dental disease. The veterinary team discovered he had hyperthyroidism (an over-active thyroid). They started him on medications and sent him to foster care. Ash's condition improved, he received much-needed dental care, and he found a home!



#### Our Financial Team

## Fundraisers

While some events were still virtual due to COVID, our Companion Walk for Animals and Flower Fundraiser were in person again!

### Wine, Kibbles & Bids

Companion Walk

\$42,000

With a "Mardi Paws"

theme, our Companion

Walk for Animals

returned to Wilson Park

after a yearlong absence.

### \$51,300

The virtual celebration included a supersized online silent auction as well as proceeds from "Bill's Jars," TCHS Board Member Bill Nelson's collection efforts. Bill also hosted an in-person Spay-ghetti and No (Meat) Balls dinner; in total, he brought in \$37,000.



From left: TCHS Manager of Fund Development Stacie Kuefler; Office Manager Lisa Pederson; Special Events Coordinator Emily Prodinsky.

### Flower Fundraiser

\$3,000



Volunteers helped prep and deliver more than 200 orders around the area.



Give to the Max

\$20,000

Santa Paws



\$6,625

The holiday tradition continued thanks to creative volunteers and generous sponsors. Coin Banks

\$14,000

Winter Wags 'N' Purrs Silent Auction

\$5,100





"You have not lived today until you have done something for someone who can never repay you." - John Bunyan

## To Our Supporters: TCHS Thanks You!



Executive Director Vicki Davis and Operations/ Human Resources Manager Jon Rand.

This annual report is full of news we're proud of—and we could not have accomplished what we did without our friends. That includes **YOU** — all of you who donated to us, shared our social media posts, bid in our silent auctions, volunteered or fostered, sponsored a kennel, shopped in our stores, or just generally cheered us on whether from near or far. 2021's highlights are **YOUR** good news to share, too.

For a complete donors list of 2021, visit www.tricountyhumanesociety.org/donate.

Top Monetary Donors for 2021

Mary Moran Estate Anderson Family Foundation Dorothy Gorecki John Jonas David & Joanne Dickson Coborn's, Inc. **Olga Douvier Estate** Hazel O. Tanger Karl Bradford Falcon National Bank Gate City Bank Lee & Sue Wahl Storbeck Ann & Jason Hallonguist Ann & Mark Thelen FS3, Inc Stephanie Horvath Dr. Timothy B. & Patty Simpson Carol Joffer Estate Deanna Lundquist **Florence Schmid** Ladtech, Inc Myrla Bower Estate McDowall Company **Beverly Mallgrave** Dr. Beatrice Winkler John Collopy Paul Morrison, LLC

Jan Ritsche Julie Aronson Dehnel Optimist Club of St. Cloud - Morning **Gregory Verootis** Jan Stanley Fleet Farm Brenny Transportation, Inc. Jon Rand & Lisa Brownstein Cecelia Soderberg **Cindy Woodward** Jon & Metta Belisle Donor Endowment Fund Tom & Sue Eickhoff Charitable Fund Sharon Welke Kris Stewart Jason & Jen Bernick Evan & Carol Jones Stephanie S. Shaler Advanced Care Pet Hospital Jan & Jim Hovda Tom & Mary Lynch Casey Maas

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Leo T. Henkemever Fund **AIS Planning** Bill & Judy Atkinson Meg Lewis Kris Peterson & Sue Haller Susan Rosenberg & Jeffrey Roos Carol & Joseph Jerkovich **Companions Animal Hospital** Anthony & Diane Bella Steven & Joan Vincent Pine Cone Pet Hospital Tito's Vodka **Christopher Newman** & Michael Romanski Barb & Keith Theisen Becker, Foley and Mille Lacs Vets C&H Truck Repair, Pat & Wendy Hicks Lois & David Larson Karl & Jody Terhaar Patrice Sullivan & Ken Fischer Eileen & Brian Dauer **Bernice Berns** Granite City Motor Car Rick & Helga Bauerly Fund

Linda V. Ringsmuth Crafts Direct Shannon Bennett **Daniel Iburg Ute Stockinger** Carleen M. Casey Mary & Phil Dullinger Pam Loehrer Mark & Connie Duea Jennifer A. Johnson **Kloster Collateral Resources** Legion Post 455 Margaret A. Cargill Foundation **Cheryl Bounds-Spellacy** Wendy & Steve Shaler Kirk & Terry Atkinson **Robin Olson** Warren Determan Sheri Douvier Marie Blomquist Theresia Fisher & George Herzog Jr. **Dorein Johnson** Jim & Joanne Schultz Melissa Griffin

## Financials

TCHS is a 501©3 nonprofit animal shelter. Contributions are tax deductible to the fullest extent as permitted by law.

### Revenue

Contributions	\$809,341
Fundraising	\$190,110
Shelter/programs	\$864,820
TOTAL	\$1,864,271

Revenue includes but is not limited to events, adoption fees, stray contracts, and bequests.

Programs	\$208,068
Fundraising/marketing	\$21,795
Operations \$	51,033,588
TOTAL	51,263,451

Expenses include veterinary costs, technology, building/liability insurance, costs of events, wages, health insurance, taxes, and utilities.

### Total assets: \$6,600,780\* Total liabilities: Zero.



<sup>c</sup> Checking/savings, buildings/property/equipment/investments

### **Community Engagement**

Number of Facebook followers **27,828** 

www.facebook.com/tricountyhumanesociety Number of Instagram followers www.instagram.com/tricountyhumanesociety

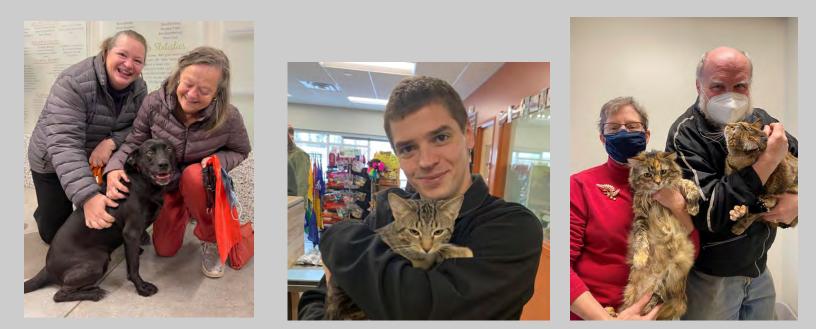
Number of people reached via Facebook on a single post (It was a video done for TikTok about cool dog treats in the summer!) 27,828 3,657

566,000

Follow TCHS on Facebook, Instagram, Linked In, and Twitter! With COVID, TCHS hasn't been as active in some community events as we have been in the past. Luckily, to counter that, our online presence is still strong, with robust engagement and follower numbers.

Having really cute animal pictures to put on social media really helps, too!





# 2021 was a year of thousands of new beginnings (4,499 to be exact)





